

## TINECO TRADE-UP PROGRAM TERMS

### 1. Overview:

From March 12th to April 12th, in accordance with these Terms, you may trade in any vacuum cleaner, regardless of the brand<sup>1</sup>, and receive a trade-in credit from Tineco which could only be applied towards the purchase of a Tineco PURE ONE STATION FurFree in [<https://store.tineco.com/>].

### 2. Rules:

The trade-in value is based on the price of your old machine<sup>2</sup>. There are two trade-in values: \$100 and \$200. If the original price of your old machine<sup>3</sup> is \$200 or less, your trade-in value will be \$100. Otherwise, you will receive a \$200 trade-in code.

To receive the trade-up credit, you are required to complete the trade-up application form, including your name, email, old machine's brand, old machine's price, and purchase record. We are committed to retaining your Personal Information only for the duration necessary to serve the purposes outlined in our [Privacy Policy](#). Upon submission, it takes 2 to 5 working days to verify the information and arrange the issuance of codes.

Once the trade-up application is approved, you will receive an exclusive trade-up code that you can redeem when purchasing a PURE ONE STATION FurFree at our Tineco official store.

The trade-up code shall be applied to the real-time price of Tineco PURE ONE STATION FurFree in [<https://store.tineco.com/>] and could not be combined with any other coupons, unless otherwise specified in this terms and conditions.

The trade-up event runs from March 12th to April 12th, 2024, and the trade-up code is valid until April 22nd, 2024 (Code Period). It is necessary to redeem the code within this Code Period.

Kindly note the trade-up code could not be exchanged for cash or any other coupon or credit.

If you would like to trade in more than one old machine, you must submit separate applications and provide information for each one respectively.

### 3. Miscellaneous Additional Terms

- The Trade-Up Program is offered and administered by Tineco.

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<sup>1</sup> "regardless of the brand" means you can trade in any brand of vacuum cleaner, including brand other than Tineco brand.

<sup>2</sup> "old machine" means the vacuum cleaner of applicant, regardless of what type of it, including vacuum and wet and dry vacuum. Accessories of vacuum cleaner is excluded.

<sup>3</sup> "original price" refers to the price without deduction of coupon or credit.

- You must be at least eighteen (18) years old to be eligible to participate in the Trade-Up Program.
- By participating in the Trade-Up Program, you understand and agree that it may be necessary for Tineco, its affiliates, and agents, to collect, process, transmit, maintain, share, and use certain of your personal information, such as your name, address, and information about your old vacuum cleaner, to perform the service and support obligations under the Trade-Up Program. You may receive Trade-Up Program-related communications from Tineco, its affiliates, and agents, such as notices regarding the Trade-Up Status Update. You may also receive requests to participate in surveys or marketing communications from Tineco and/or its affiliates related to the Trade-Up Program or other offers. At all times, Tineco will treat your information in accordance with the Tineco Privacy Policy, available at <https://us.tineco.com/privacy/>.
- If any provision (or part of any provision) of these Terms is found to be illegal, invalid, or unenforceable under any applicable law, such term shall, insofar as it is severable from the remaining terms, be deemed omitted from these Terms and shall in no way affect the legality, validity, or enforceability of the remaining terms.
- Tineco reserves the right to substitute, change, cancel, or add to any part of these Terms at any time, including terminating the Trade-Up Program or modifying these Terms.
- We reserve the right to decline or cancel your participation in the Trade-Up Program, with or without advance notice, if we believe that your participation is enabling a fraudulent or illegal purpose.
- The Trade-Up Program is available only to the countries and regions which Tineco product is deliverable. Please kindly inquire our after-sale staff, if you have question on deliverable countries and regions.
- Neither Trade-Up Program eligibility nor the Trade-In Value offered by Tineco are transferrable to any other person or entity.